

Improving the performance of District Heating Systems in Central and Eastern Europe

Long-term evaluation questionnaire

Horizon 2020 (H2020-EE-2017-PPI)
Project N°784966



This project has received funding from the European Union's Horizon 2020 research and innovation programme under Grant Agreement N°784966.



This project received co-funding from the German Federal Ministry of Economic Cooperation and Development.

Long-term evaluation questionnaire



KeepWarm long-term evaluation questionnaire

Thank you for participating in our previous KeepWarm trainings (09.18-06.19). We would like to verify the impact of these trainings and the benefits for you with the following evaluation. Therefore, we kindly ask you for your feedback. The questionnaire consists of 20 multiple and single choice questions and can be answered in 5 minutes.

Reminder: Used training material is available on the KeepWarm website under the categories "Learning Centre" and "Country Pages" - partly in English and partly in the local language."

Please circle or highlight your answers.

1. In which of the following roles did you take part in the training?

- a) DHS Owner
- b) DHS Employee
- c) Researcher
- d) Investor
- e) Other

2. Which of the following topics guided your training? (You may select multiple answers.)

- a) Technical training
- b) Organizational training
- c) Managerial training
- d) Financial training
- e) RES/ Waste and excess heat

3. If you would go back in time, how would you describe the trainings organized by KeepWarm? (You may select multiple answers.)

- a) Well-structured organization
- b) Good learning atmosphere
- c) Appropriate practical orientation / professional relevance
- d) Good selection of participants/trainees
- e) Useful content
- f) None



4. If your answer is f) none, please elaborate it briefly.

5. To what extent did the trainings strengthen your expertise, use of methods and access to networks for the improvement of your DHS?

- a) To a great extent
- b) To some extent
- c) To a very little extent
- d) Not at all

6. To what extent do you consider the training materials and methods to be appropriate and suitable for the context of the trainings?

- a) To a great extent
- b) To some extent
- c) To a very little extent
- d) Not at all

7. If your answer is d) not at all, please elaborate it briefly.

8. How far would you consider the training content, materials and methods to be of value for your work?

- a) To a great extent
- b) To some extent
- c) To a very little extent
- d) Not at all



9. If your answer is d) not at all, please elaborate it briefly.

10. To what extent field trips and good practice examples have provided you with valuable insights and/or concrete solutions that could possibly be applied in your own work?

- a) To a great extent
- b) To some extent
- c) To a very little extent
- d) Not at all

11. If your answer is d) not at all, please elaborate it briefly.

12. Has the KeepWarm training encouraged you / your company to further explore and develop internal projects to improve the energy efficiency of your system, sustainable energy production, the organization and/or economic performance of your systems?

- a) Yes
- b) No

13. If yes, can you provide an example of a concrete improvement strategy/ idea that was inspired or specified through the training?



14. To what extent did the training impact the setup, mentality and future orientation of your company?

- a) To a great extent
- b) To some extent
- c) To a very little extent
- d) Not at all

15. If your answer is d) not at all, please elaborate it briefly.

16. To what extent did the trainings impact your professional network?

- a) To a great extent
- b) To some extent
- c) To a very little extent
- d) Not at all

17. Based on your training experiences, would you like to point out additional fields/ topics to be valuable for modernization of DHS?

18. Based on your training experiences, would you like to resume with the training activities after the KeepWarm project?

- a) Yes
- b) No



19. Did you participate in the Inspire Event organized by KeepWarm?

- a) Yes
- b) No

20. Would you describe the participation as inspiring for future projects for you/ within your company?

- a) Yes, future ideas are growing.
- b) Not yet, but we will use the network and the content of the events to develop new ideas
- c) Not at all

Thank you very much for your time and effort!